

Leepfrog Technologies, Inc. Accessibility Conformance Report

Revised Section 508 Edition

Based on VPAT® Version 2.5 - August 2025

Table of Contents

neral Information
ame of Product/Version:
eport Date:
· roduct Description:
ontact information:
otes: 3
valuation Methods Used: 3
olicable Standards/Guidelines4
ms5
AG 2.2 Report 5
ole 1: Success Criteria, Level A



Table 2: Success Criteria, Level AA	22
Revised Section 508 Report	32
Chapter 3: Functional Performance Criteria (FPC)	32
Chapter 4: Hardware	33
Chapter 5: Software	34
Chapter 6: Support Documentation and Services	37
Legal Disclaimer Leepfrog Technologies, Inc	39

General Information

Name of Product/Version:

CourseLeaf Commons (CIM and FoSe)/CL10

Report Date:

August 2025

Product Description:

CourseLeaf Commons is a web based, cross browser web application built on CourseLeaf CIM and Focus Search (FoSe). It is a system-level curriculum management and Common Course Number (CCN) solution. In addition to dynamic forms and intelligent workflows that simplify the curriculum management process, Commons includes features that support CCN including:



- A central repository of common courses, including integration of CCN data across catalog, curriculum, and course search platforms.
- Proactive equivalency evaluation to confirm and reaffirm course equivalency as curriculum evolves with streamlined approval workflows for built-in transparency.
- Student-friendly access and search that helps students explore transferable courses with confidence, supporting better academic planning and faster degree completion.

Contact information:

accessibility@courseleaf.com

Notes:

This application is web based. Beyond a computer (Windows, Mac, iPhone, Android), a modern browser (the last three released versions of Edge, Chrome, Firefox, or Safari) and input device(s) equivalent to a mouse and keyboard, no additional hardware or software is required.

Evaluation Methods Used:

Every attempt has been made to ensure that this application is accessible to as many people as possible and supports any combination of all major browser, operating system, and assistive technologies.

Internal testing is completed annually using our default template with generic content. In addition, new elements are developed with accessibility in mind and are tested (internally and by clients) before being added to our core software. Finally, any feedback from our clients regarding accessibility is evaluated and added to our cores software so it can benefit the entire higher education community.

We are also extremely lucky to have a very active accessibility community with our clients and take every opportunity to integrate any suggestions into our core software to benefit the entire community.



Where exceptions exist, impact severity and remediation timelines are provided. CourseLeaf uses the following Impact Severity Scale adapted from NYU's Digital Accessibility Office:

Impact Severity	Predicted Impact on Task Completion
None	Not likely to be noticed by user or affect task completion.
Minor	Likely to be noticed by user but simple ways exist to overcome it; it is easy to remember, avoid, or get around. May marginally affect task completion.
Significant	Likely to heavily impact progress toward task completion. It is difficult to overcome and may require a back-up, trial-and-error, guessing, or repetition of an action several times.
Critical	Likely to stop users from completing the task. No known alternatives to completing the task.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)



Standard/Guideline	Included In Report
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:



- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		
Revised Section 508		No non-text content (beyond images and standard exceptions such as a logotype
• 501 (Web)(Software)	Supports	and icons) are used. Text alternatives are
• 504.2 (Authoring Tool)		provided where appropriate.
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Does not contain any audio-only or visual-only content by default.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable.	Does not contain any audio-only or visual-only content by default.



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		Does not contain any audio-only or visual-only content by default.
Revised Section 508	Not Applicable	
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:		There are a few known missing labels,
Revised Section 508	Partially Supports	attributes, or tags. Some instances of missing headers on admin-only pages.
• 501 (Web)(Software)		Impact severity: Minor.
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q4 2025-Q1 2026
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
Revised Section 508	Pages are coded and displayed in the	Pages are coded and displayed in the same
• 501 (Web)(Software)	Supports	logical order.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
Revised Section 508	Supports	Instructions provided do not rely solely on sensory characteristics such as shape,
• 501 (Web)(Software)		color, size, visual location, orientation, or sound.
• 504.2 (Authoring Tool)		Souria.
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Currently there are two exceptions to this: 1) the required fields on CIM forms are only indicated by a red outline. 2) Some links are only distinguishable as links by color. Impact severity: Minor. A fix for the required fields is ready; needs to be QAed & merged to the core. Estimated remediation timeline: Q4 2025
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable.	Does not contain any audio-only or visual-only content by default.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool)	Partially Supports	There are a two cases of being unable to tab to buttons or scroll through a section using the keyboard only. Impact severity: Significant. Estimated Remediation Timeline: Q1 2026
602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No keyboard traps exist.



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:		
Revised Section 508		Does not use character key shortcuts.
• 501 (Web) (Software)	Not Applicable	Compatible with standard browser and operating system keyboard shortcuts.
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:	Not Applicable	
Revised Section 508		Does not contain any audio or video
• 501 (Web)(Software)		content by default.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Does not contain any audio or video content by default.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Does not contain rotating or flashing images by default.



Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	There are a few instances of missing skip links or skip links that do not redirect the user to the main content. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Except for one missing page title, each page contains unique title providing context for its content in the default template. Clients who wish to have multiple forms are expected to provide meaningful titles for additional forms. Impact severity: Minor. Estimated Remediation Timeline: Q4 2025



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	There are four known instances of illogical tab order, where it goes from right to left instead of left to right. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Links are descriptive and have meaningful link text. Some links may be dictated by client specifications are expected to meet client's accessibility requirements.



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:		No functionality exists that uses multipoint
Revised Section 508	No. A. a. Paralala	
• 501 (Web)(Software)	Not Applicable	of path-based gestures.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		Standard browser interactions are not altered unless dictated by best practices.
Revised Section 508	Company and a	
• 501 (Web)(Software)	Supports	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)		
Also applies to:		There are a few instances in which visible
Revised Section 508	Dankially Commonwell	labels exist, but the label is not communicated with assistive technology. Impact severity: Minor.
• 501 (Web)(Software)	Partially Supports	
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q1 2026
602.3 (Support Docs)		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		Application does not contain any
Revised Section 508	Not Applicable	
• 501 (Web)(Software)	Not Applicable	functionality that can be operated by device or user motion.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)		
Also applies to:		
Revised Section 508	L	Each page is tagged with its appropriate
• 501 (Web)(Software)	Supports	language.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:	Supports	Context is not changed upon an interface
Revised Section 508		
• 501 (Web)(Software)		component receiving focus.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Generally, inputs that cause a change of context are announced, however there are a few instances of missing aria-live attributes when an input changes context. Impact severity: Significant. Estimated Remediation Timeline: Q1 2026
3.2.6 Consistent Help (Level A 2.2 only)	Partially Supports	Help icons are not presented on some admin-only pages. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Input errors are automatically detected and errors are identified and described to user in text.



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Some labels for admin-pages are missing or not available for assistive technology users. Otherwise, labels and instructions are provided by the client and are assumed to be appropriate for the intended audience as well as meeting their institution's accessibility standards. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	CIM forms require a multi-step process, however it is usually essential that the information is re-entered. However, there also exists a functionality to copy from an existing CIM form, when redundant entry is not deemed essential.



Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)		For WCAG 2.0 and 2.1 and the 508
WCAG 2.0 and 2.1 – Always answer 'Supports'		
WCAG 2.2 (obsolete and removed) - Does not apply		
Also applies to:		standards, the September 2023 errata
Revised Section 508	Supports	update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		Composition records as a small NAAL ADIA area
Also applies to:	Partially Supports	Semantic markup and WAI-ARIA are leveraged to ensure programmatically discernible roles, values, names, and relationships are available to Assistive
Revised Section 508		
• 501 (Web)(Software)		Technology. A small number of aria labels
• 504.2 (Authoring Tool)		are missing. Impact severity: Minor.
602.3 (Support Docs)		Estimated Remediation Timeline: Q1 2026



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		Does not contain audio-only or video-only
Revised Section 508	Not Appliable	
• 501 (Web)(Software)	Not Applicable	content by default.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		Does not contain audio-only or video-only
Revised Section 508	Not Applicable	
• 501 (Web)(Software)	Not Applicable	content by default.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Orientation is not restricted; Application is responsive.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	HTML5 input field types and ARIA labels are used to define the purpose of input fields collecting information about the user. Custom work can also be completed with Client to autofill user information if desired, depending on the nature and use of a form.



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Required contrast minimums are met the majority of the time, however there are a few sporadic instances where the contrast is below the required minimum. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Pages can be zoomed to 200% without loss of content or functionality, but some have minor formatting issues or require horizontal scrolling. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)		
Also applies to:		Does not use images of text by default.
Revised Section 508		
• 501 (Web)(Software)	Not Applicable	
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)		
Also applies to:		Some pages require scrolling in multiple directions when zoomed or when set to pixel width and height requirements of the
Revised Section 508	Dorticlly Cupperts	
• 501 (Web)(Software)	Partially Supports	criterion. Impact severity: Minor.
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q1 2026
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The majority of Commons meets the requirement, however some focus states and outlines and buttons do not meet the minimum contrast requirement. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Default template meets text spacing requirement, with no loss of content or functionality when spacing settings are changed to specified settings.



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Tooltips are utilized on some forms and meet guidelines related to their use.
 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to nonweb software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to nonweb docs 	Supports	Commons is a web application with a limited number of pages, either the Course/Program Admin page or a form, which relate to each other. A completed form returns to the Admin page. Administrative screens can be accessed both through the form itself and the CourseLeaf dashboard.



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)		
Also applies to:		Some headings are nested incorrectly on
Revised Section 508	Partially Supports	some administrator-only screens. Some inputs are missing programmatically
• 501 (Web)(Software)	raidany Supports	discernible labels. Impact severity: Minor.
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q1 2026
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		Equipment indicator for keyboard pavigation
Also applies to:		Focus indicator for keyboard navigation present. However, there are a few
Revised Section 508	Partially Supports	inconsistencies where the focus indicator is not always visible or distinguishable from
• 501 (Web)(Software)	artially Supports	the surrounding content. Impact severity: Minor.
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q1 2026
602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2	Supports	No components are hidden when keyboard
only)		focused, except for allowed exceptions.



Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	Any functionality that used dragging movement for operation also can be achieved by a single pointer without dragging, or by keyboard.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	There are some components that do not reach the target size of 24 x 24 pixel requirement. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026
3.1.2 Language of Parts (Level AA)		
Also applies to:		Appropriate language tags are added to meet customized needs of clients.
Revised Section 508	Supports	
• 501 (Web)(Software)	Supports	Commons supports both page language attributes and language attributes for
• 504.2 (Authoring Tool)		individual pieces of content as needed.
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations	
3.2.3 Consistent Navigation (Level AA)		Many pages have been updated to use the	
Also applies to:		same template and shared stylesheet, while a few admin-only pages have not been updated at this current time.	
Revised Section 508	Partially Supports		
• 501 (Web)(Software)	Partially Supports	Meaning, some navigation is different for non-updated pages. Impact severity:	
• 504.2 (Authoring Tool)		Minor.	
602.3 (Support Docs)		Estimated Remediation Timeline: Q2 2026	
3.2.4 Consistent Identification (Level AA)			
Also applies to:		Many pages have been updated to use the same template and shared stylesheet, while a few admin-only pages have not	
Revised Section 508	Dortially Cumports		
• 501 (Web)(Software)	Partially Supports	been updated at this current time. Impact severity: Minor.	
• 504.2 (Authoring Tool)		Estimated Remediation Timeline: Q2 2026	
602.3 (Support Docs)			



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Commons is so customizable and complex that accurate error suggestions are impossible for a default template. Labels and instructions are provided by and customized for the client and are assumed to be appropriate for the intended audience as well as meeting their institution's accessibility standards.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	No relevant instance exists.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports/Not Applicable	Authentication is through the client's authentication process, which is assumed to meet accessibility standards.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	There are a few instances of missing arialive messages to inform users of the status of processes such as exporting, deleting, downloading, or saving. Otherwise, appropriate roles and aria-live attributes are used throughout so that status messages can presented to assistive technologies without receiving focus. Impact severity: Minor. Estimated Remediation Timeline: Q1 2026

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	See above for details.
302.2 With Limited Vision	Partially Supports	See above for details.



Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially Supports	See above for details.
302.4 Without Hearing	Not Applicable	No relevant instance exists.
302.5 With Limited Hearing	Not Applicable	No relevant instance exists.
302.6 Without Speech	Not Applicable	No relevant instance exists.
302.7 With Limited Manipulation	Supports	See above for details.
302.8 With Limited Reach and Strength	Supports	See above for details.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Content is provided by the client and assumed to be appropriate for the intended audience as well as meeting their institution's accessibility standards.

Chapter 4: Hardware

Notes: These criteria are all Not Applicable because CourseLeaf is not a Hardware Product.



Chapter 5: Software

Notes: These criteria are Not Applicable as CourseLeaf is a web application that does not directly access platform accessibility services. However, notable criteria are briefly discussed regarding authoring tools.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	



Chapter 6: Support Documentation and Services

Notes: Client facing software has a limited number of trained users and a designated contact on the client's side and ours. Additional information can be accessed by these users through web-based documentation (there is a help link on every page) as well as personalized training and support via phone or webinar (organized though the appointed contacts). Web based documentation also has an accessible pdf version available on every page which can be downloaded or printed as desired. In addition, documentation is created on a client-by-client basis for any custom development done for them. Leepfrog has dedicated teams for Support and training that are during business hours for all our clients every day of the year. Clients normally want us to invisible to students and faculty, student/faculty facing support is handled by the clients and escalated to us as needed.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, support via phone, online chat, or webinar.



Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is electronic. If desired, a print ready version is available on every page. Also, support is provided via phone.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	VPATs and an Accessibility Statement are available upon request in an accessible format. Additional inquires can be sent to accessibility@courseleaf.com.
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, support via phone, online chat, or webinar.



Legal Disclaimer Leepfrog Technologies, Inc.

CourseLeaf products are designed to ensure that your content is available universally. This requires conformity to current accessibility standards that pertain to web-based applications, and a commitment to ensure content is usable for everyone regardless of their level of visual, hearing, motor or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to CourseLeaf Commons functionality and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines, or other institution specific requirements may introduce some level of non-compliance.

To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information. Leepfrog Technologies, Inc. makes no warranties which extend beyond the description contained herein. Any information given in this document does not constitute any warranty.

If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog at accessibility@courseleaf.com.