



# Accessibility Conformance Report

Revised Section 508 Edition

Based on VPAT® Version 2.5 – July 2025

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## General Information

Name of Product/Version:

CourseLeaf SYL

Report Date:

July 2025

Product Description:

This is a cross browser web application used to manage course Syllabi for postsecondary institutions.

Contact information:

accessibility@courseleaf.com

Notes:

This application is web based. Beyond a computer (Windows, Mac, iPhone, Android), a modern browser (the last three released versions of Edge, Chrome, Firefox, or Safari) and input device(s) equivalent to a mouse and keyboard, no additional hardware or software is required.

Evaluation Methods Used:

Every attempt has been made to ensure that this application is accessible to as many people as possible and supports any combination of all major browser, operating system, and assistive technologies.



Internal testing is completed twice a year using our default template with generic content. In addition, new elements are developed with accessibility in mind and are tested (internally and by clients) before being added to our core software. Finally, any feedback from our clients regarding accessibility is evaluated and added to our cores software so it can benefit the entire higher education community.

We are also extremely lucky to have a very active accessibility community with our clients and take every opportunity to integrate any suggestions into our core software to benefit the entire community.

Where exceptions exist, impact severity and remediation timelines are provided. CourseLeaf uses the following Impact Severity Scale adapted from NYU’s Digital Accessibility Office:

Impact Severity	Predicted Impact on Task Completion
None	Not likely to be noticed by user or affect task completion.
Minor	Likely to be noticed by user but simple ways exist to overcome it; it is easy to remember, avoid, or get around. May marginally affect task completion.
Significant	Likely to heavily impact progress toward task completion. It is difficult to overcome and may require a back-up, trial-and-error, guessing, or repetition of an action several times.
Critical	Likely to stop users from completing the task. No known alternatives to completing the task.

## Applicable Standards/Guidelines

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This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.2</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms

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The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.2 Report

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Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

### Table 1: Success Criteria, Level A

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Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.1.1 Non-text Content</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	No non-text content (beyond images and standard exceptions such as a logotype and icons) are used. Text alternatives are provided where appropriate.
<b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio-only or visual-only content by default.
<b>1.2.2 Captions (Prerecorded)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not applicable.	SYL does not contain any audio-only or visual-only content by default.
<b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio-only or visual-only content by default.
<b>1.3.1 Info and Relationships</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	There are a few known missing labels, attributes, or tags on admin-only pages. Impact severity: Minor. Expected remediation date: Q1 2026.

Criteria	Conformance Level	Remarks and Explanations
<b>1.3.2 Meaningful Sequence</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Pages are coded and displayed in the same logical order.
<b>1.3.3 Sensory Characteristics</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions provided do not rely solely on sensory characteristics such as shape, color, size, visual location, orientation, or sound.
<b>1.4.1 Use of Color</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Color alone is never used as the sole conveyance of any information.
<b>1.4.2 Audio Control</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not applicable.	SYL does not contain any audio-only or visual-only content by default.
<b>2.1.1 Keyboard</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All functionality is available to keyboard users.
<b>2.1.2 No Keyboard Trap</b> (Level A) Also applies to:	Supports	No keyboard traps exist.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not use character key shortcuts. SYL is compatible with standard browser and operating system keyboard shortcuts.
<b>2.2.1 Timing Adjustable</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio or video content by default.
<b>2.2.2 Pause, Stop, Hide</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio or video content by default.
<b>2.3.1 Three Flashes or Below Threshold</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain rotating or flashing images by default.
<b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	Users are able to bypass large sections of repetitive content using established and accessibility conventions such as Skip Navigation.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>2.4.2 Page Titled</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Each page contains unique title providing context for its content in the default SYL template.
<b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Pages are coded and displayed in the same logical order. Tab order has not been altered unless best practices dictate.
<b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Links within SYL have descriptive and meaningful link text.
<b>2.5.1 Pointer Gestures</b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No functionality exists that uses multipoint of path-based gestures.
<b>2.5.2 Pointer Cancellation</b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Standard browser interactions are not altered unless dictated by best practices.

Criteria	Conformance Level	Remarks and Explanations
<b>2.5.3 Label in Name</b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	There are a few instances in which visible labels exist, but the label is not communicated with assistive technology. Impact severity: Minor. Expected remediation date: Q4 2025.
<b>2.5.4 Motion Actuation</b> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not contain any functionality that can be operated by device or user motion.
<b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Each page is tagged with its appropriate language.
<b>3.2.1 On Focus</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Context is not changed upon an interface component receiving focus.
<b>3.2.2 On Input</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Generally, inputs that cause a change of context are announced, however there are a few instances of missing aria-live attributes when an input changes context. Impact severity: Minor. Expected remediation date: Q4 2025.

Criteria	Conformance Level	Remarks and Explanations
<b>3.2.6 Consistent Help</b> (Level A 2.2 only)	Partially Supports	Help icons are not presented on some admin-only pages throughout SYL. Impact severity: Minor. Expected remediation date: Q4 2025.
<b>3.3.1 Error Identification</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Input errors on SYL forms are automatically detected and errors are identified and described to user in text.
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some labels for admin-pages are missing or not available for assistive technology users. Impact severity: Minor. Expected remediation date: Q1 2026.
<b>3.3.7 Redundant Entry</b> (Level A 2.2 only)	Supports	Some SYL administrative pages require users to complete a multi-step process, however, in these limited cases, it is essential that information is re-entered. The same information cannot be re-used successfully.
<b>4.1.1 Parsing</b> (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	For WCAG 2.0 and 2.1 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Partially Supports	Semantic markup and WAI-ARIA are leveraged to ensure programmatically discernible roles, values, names, and relationships are available to Assistive Technology. A small number of aria labels, attributes, and labels are

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		missing in SYL on admin-only pages. Impact severity: Minor. Expected remediation date: Q1 2026.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio-only or visual-only content by default.
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	SYL does not contain any audio-only or visual-only content by default.
<b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Orientation is not restricted; Application is responsive.
<b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	HTML5 input field types and ARIA labels are used to define the purpose of input fields collecting information about the user. Custom work can also be completed

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		with Client to autofill user information if desired, depending on the nature and use of a form.
<b>1.4.3 Contrast (Minimum)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Most content meets required contrast minimums, however there are a few exceptions for text and elements on a limited number of admin-only pages. Impact severity: Minor. Expected remediation date: Q4 2025.
<b>1.4.4 Resize text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Text being resized to over 200% at times creates a loss of content or functionality or requires horizontal scrolling on select admin-only pages. Impact severity: Minor. Expected remediation date: Q1 2026.
<b>1.4.5 Images of Text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	No images of text are used in the default SYL template.
<b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some SYL admin-only pages require scrolling in multiple directions when zoomed or when set to pixel width and height requirements of the criterion. Impact severity: Minor. Expected remediation date: Q1 2026.
<b>1.4.11 Non-text Contrast</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Partially Supports	The majority of SYL meets the requirement, however some focus states and outlines and buttons do not meet the minimum contrast requirement on admin-only pages. Impact severity: Minor. Expected remediation date: Q4 2025.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Default SYL template meets text spacing requirement, with no loss of content or functionality when spacing settings are changed to specified settings.
<b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	No content is display or interaction initiated using only focus or hover.
<b>2.4.5 Multiple Ways</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Application only contains main console page and individual syllabi pages. Administrative screens can be accessed both through the form itself and the CourseLeaf dashboard.
<b>2.4.6 Headings and Labels</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some inputs are missing programmatically discernible labels. Impact severity: Minor. Expected remediation date: Q4 2025.
<b>2.4.7 Focus Visible</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Partially Supports	SYL provides a focus indicator for keyboard navigation. However, the current implementation has inconsistencies where the focus indicator is not always visible or distinguishable from the surrounding content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		Impact severity: Minor. Expected remediation date: Q4 2025.
<b>2.4.11 Focus Not Obscured (Minimum)</b> (Level AA 2.2 only)	Supports	No components are hidden when keyboard focused, except for allowed exceptions.
<b>2.5.7 Dragging Movements</b> (Level AA 2.2 only)	Supports	Any functionality that used dragging movement for operation also can be achieved by a single pointer without dragging, or by keyboard.
<b>2.5.8 Target Size (Minimum)</b> (Level AA 2.2 only)	Partially Supports	There are some components that do not reach the target size of 24 x 24 pixel requirement. Impact severity: Minor. Expected remediation date: Q4 2025.
<b>3.1.2 Language of Parts</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Appropriate language tags are added to meet customized needs of clients. SYL supports both page language attributes and language attributes for individual pieces of content as needed.
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Many pages have been updated to use the same template and shared stylesheet, while a few admin-only pages have not been updated at this current time. Meaning, some navigation is different for non-updated pages. Impact severity: Minor. Expected remediation date: Q1 2026.
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Many pages have been updated to use the same template and shared stylesheet, while a few admin-only pages have not been updated at this current time. Impact severity: Minor. Expected remediation date: Q1 2026.
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Supports	Error text is supplied by the client and is assumed to meet accessibility standards.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	No relevant instance exists.
<b>3.3.8 Accessible Authentication (Minimum)</b> (Level AA 2.2 only)	Supports/Not Applicable	Authentication is through the client's authentication process, which is assumed to meet accessibility standards.
<b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	There are a few instances of missing aria-live messages to inform users of the status of processes such as deleting, adding, or saving for admin-only pages. Otherwise, appropriate roles and aria-live attributes are used throughout so that status messages can presented to assistive technologies without receiving focus. Impact severity: Minor. Expected remediation date: Q1 2026.

## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See above for details.
302.2 With Limited Vision	Partially Supports	See above for details.
302.3 Without Perception of Color	Partially Supports	See above for details.



Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Not Applicable	No audio-only content exists.
302.5 With Limited Hearing	Not Applicable	No audio-only content exists.
302.6 Without Speech	Not Applicable	Nothing is dependent on speech.
302.7 With Limited Manipulation	Supports	See above for details.
302.8 With Limited Reach and Strength	Supports	See above for details.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	See above for conformance to related WCAG guidelines.

## Chapter 4: Hardware

Notes: These criteria are all Not Applicable because CourseLeaf is not a Hardware Product.

## Chapter 5: Software

Notes: These criteria are Not Applicable as CourseLeaf is a web application that does not directly access platform accessibility services. However, notable criteria are briefly discussed regarding authoring tools.

Criteria	Conformance Level	Remarks and Explanations
<b>501.1 Scope – Incorporation of WCAG 2.0 AA</b>	See WCAG 2.x section	See information in WCAG 2.x section
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
<b><u>502.3 Accessibility Services</u></b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: Support Documentation and Services

Notes: Client facing software has a limited number of trained users and a designated contact on the client's side and ours. Additional information can be accessed by these users through web-based documentation (there is a help link on every page) as well as personalized training and support via phone or webinar (organized through the appointed contacts). Web based documentation also has an accessible pdf version available on every page which can be downloaded or printed as desired. In addition, documentation is created on a client by client basis for any custom development done for them.

Leapfrog has dedicated teams for Support and training that are available 7am – 7:30pm CST every day except standard Higher Ed holidays.

Clients normally want us to be invisible to students and faculty, student/faculty facing support is handled by the clients and escalated to us as needed.

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, support via phone, online chat, or webinar.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is electronic. If desired, a print ready version is available on every page. Also, support is provided via phone.

Criteria	Conformance Level	Remarks and Explanations
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	VPATs and an Accessibility Statement are available upon request in an accessible format. Additional inquiries can be sent to <a href="mailto:accessibility@courseleaf.com">accessibility@courseleaf.com</a> .
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, support via phone, online chat, or webinar.



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