

Accessibility Conformance Report

Revised Section 508 Edition – Based on VPAT* Version 2.6, April 2026

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General Information

Name of Product/Version

CourseLeaf CIM (Curriculum)/CL10 (10.36)

Report Date

April 2026

Product Description

CourseLeaf CIM is a web-based, cross-browser web application used to create, maintain, and manage program and course updates for postsecondary institutions.

Contact Information

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Notes

This application is web-based. Beyond a computer (Windows, Mac, iPhone, Android), a modern browser (the last three released versions of Edge, Chrome, Firefox, or Safari), and input device(s) equivalent to a mouse and keyboard, no additional hardware or software is required.

Evaluation Methods Used

Every attempt has been made to ensure that this application is accessible to as many people as possible and supports all major browsers, operating systems, and assistive technologies.

Internal testing is completed annually using our default template with generic content. In addition, new elements are developed with accessibility in mind and are tested (internally and by clients) before being added to our core software. Finally, any client feedback on accessibility is evaluated and incorporated into our core software to benefit the entire higher education community.

We are also extremely lucky to have a very active accessibility community among our clients, and we take every opportunity to integrate any suggestions into our core software to benefit the entire community.

Where exceptions exist, impact severity and remediation timelines are provided. CourseLeaf uses the following Impact Severity Scale adapted from NYU's Digital Accessibility Office:

Impact Severity	Predicted Impact on Task Completion
None	Not likely to be noticed by user or affect task completion.
Minor	Likely to be noticed by user, but simple ways exist to overcome it; it is easy to remember, avoid, or get around. May marginally affect task completion.
Significant	Likely to heavily impact progress toward task completion. It is difficult to overcome and may require a backup, trial-and-error, guessing, or repetition of an action several times.
Critical	Likely to stop users from completing the task. No known alternatives to completing the task.

Applicable Standards & Guidelines

This report covers the degree of conformance for the following accessibility guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.2</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The product’s functionality includes at least one method that meets the criterion without known defects or provides equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WGAC 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Table 1: Success, Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>No non-text content (beyond images and standard exceptions such as a logotype and icons) is used. Text alternatives are provided where appropriate.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not contain any audio-only or visual-only content by default.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>CIM does not contain any audio-only or visual-only content by default.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not contain any audio-only or visual-only content by default.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>1) Red/green markup used to indicate added and deleted text is conveyed visually in two ways but is not programmatically exposed to assistive technologies. Impact severity: Significant.</p> <p>2) The rich text editor is missing some labels. Impact severity: Significant.</p> <p>3) Parentheses within tables in CIM are not heard by screen readers, making the values difficult to determine. Impact severity: Significant.</p> <p>4) Some input fields or select dropdowns are missing labels or are not correctly associated. Impact severity: Significant.</p> <p>5) Some checkbox groups do not have field sets and legends. Impact severity: Minor.</p> <p>6) Some tables are missing accessible names. Impact severity: Minor.</p> <p>Exceptions are on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Pages are coded and displayed in the same logical order.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Instructions provided do not rely solely on sensory characteristics such as shape, color, size, visual location, orientation, or sound.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Currently, there are two exceptions to this:</p> <p>1) Some links have a blue color only, instead of additional styling such as an underline. Impact severity: Minor.</p> <p>2) Non-existent course codes are indicated only with a red background color while editing CIM forms. Impact severity: Minor.</p> <p>Exceptions are on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>CIM does not contain any audio-only or visual-only content by default.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>There are a few known issues where keyboard-only users cannot complete the same functionality as mouse users. Issues include:</p> <p>1) In FormBuilder, keyboard users cannot drag and drop widgets. This is an admin-only page that not all institutions use. Impact severity: Critical.</p> <p>2) In Code Management, users cannot sort by field with keyboard only. Impact Severity: Significant.</p> <p>Exceptions are on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>No keyboard traps exist.</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not use character key shortcuts. CIM is compatible with standard browser and operating system keyboard shortcuts.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not contain any audio or video content by default.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	CIM does not contain any audio or video content by default.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	CIM does not contain rotating or flashing images by default.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There are minimal repeated blocks of content that would require a bypass mechanism. Skip links are provided on most pages, allowing keyboard users to move directly to the main content. In the limited instances where a skip link is not present or does not function, the amount of repeated content is minimal and does not substantially affect navigation.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Each page contains a unique title that provides context for its content in the default CIM template. Clients who wish to have multiple CIM forms are expected to provide meaningful titles for additional forms.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Most interactive elements receive focus in a logical order.</p> <p>1) On the Code Management, Workflow Designer, Courseadmin, and Add/Edit pages, clicking and tabbing outside of the modal is possible. Impact severity: Minor.</p> <p>2) When tabbing to the Attach File button on a Proposal form, you can tab to hidden elements. Impact severity: Significant.</p> <p>Exceptions are on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Links within CIM use descriptive, meaningful link text.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>No functionality exists that uses multipoint of path-based gestures.</p>
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Standard browser interactions are not altered unless dictated by best practices.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Default CIM template contains no images of text, and where interface components with visible labels exist, the invisible label name contains the text of the visible label.
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Application does not contain any functionality that can be operated by device or user motion.
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Each page is tagged with its appropriate language.
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Context is never changed upon an interface component receiving focus.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Changes to form fields or components are user-initiated and do not cause unexpected context changes.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.6 Consistent Help</u> (Level A 2.2 only)</p>	Supports	Help icons are consistently presented throughout CIM.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Input errors on CIM forms are automatically detected, and errors are identified and described to user in text. There is one instance in proposal forms where non-existent course codes are indicated with a red background color, but the warning is not described in text. These are considered informational warnings rather than errors and do not block form submission.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Labels and instructions are provided by the client and are assumed to be appropriate for the intended audience and to meet their institution's accessibility standards.
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only)</p>	Supports	CIM forms require a multi-step process; however, it is usually essential that the information is re-entered. However, there is also a function to copy from an existing CIM form when a redundant entry is not deemed essential.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>WCAG 2.0 and 2.1 – Always answer “Supports”</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For WCAG 2.0 and 2.1 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Semantic markup and WAI-ARIA are leveraged to ensure programmatically discernible roles, values, names, and relationships are available to Assistive Technology.</p> <p>1) Some modals are missing programmatically associated names. Impact severity: Minor.</p> <p>2) Input fields in Republish Site are marked as editable when that is not their intended purpose. Impact severity: Minor.</p> <p>Exceptions are noted on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not contain audio-only or video-only content by default.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>CIM does not contain audio-only or video-only content by default.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Orientation is not restricted.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	HTML5 input field types and ARIA labels are used to define the purpose of input fields that collect user information. Custom work can also be completed with Client to autofill user information if desired, depending on the nature and use of a form.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	CIM meets the required contrast minimums for text and interactive elements.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Default CIM template can be zoomed to 200% without loss of content, functionality, or usability.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	CIM does not use images of text by default.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	CIM content and interface elements reflow properly at 200% zoom without horizontal scrolling.
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most CIM interface components meet contrast requirements for non-text elements.</p> <p>Some input field borders do not meet the required contrast minimums. Impact severity: Minor.</p> <p>Exceptions are noted on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Default CIM template meets text spacing requirement, with no loss of content or functionality when spacing settings are changed to specified settings.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Tooltips are used on CIM forms and meet the guidelines for their use.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>CIM is a web application with a limited number of pages, either the Course/Program Admin page or a form, which relate to each other. A completed form returns to the Admin page. Administrative screens can be accessed both through the form itself and the CourseLeaf dashboard.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Headings and labels in CIM describe the purpose of the content and interface elements.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>All keyboard operable user interfaces receive visible focus. Note: See 1.4.11 for some contrast exceptions related to Focus Visible.</p>
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)</p>	Supports	<p>No components are hidden when keyboard focused, except for allowed exceptions.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)</p>	<p>Partially Supports</p>	<p>Most functionality that uses drag-and-drop can also be achieved with a single pointer without dragging, or with the keyboard.</p> <p>One exception exists on the FormBuilder page, where users must drag and drop widgets. This is an admin-only page that not all institutions use. Impact severity: Critical.</p> <p>Exceptions are noted on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p><u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only)</p>	<p>Supports</p>	<p>Most target sizes meet 24 x 24 pixel requirements. There are a few elements that slightly short of target size and spacing requirements. Impact severity: Minor. Exceptions are noted on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Appropriate language tags are added to meet clients' customized needs. CIM supports both page language attributes and language attributes for individual pieces of content as needed.</p>
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Pages are created using the same template and a shared stylesheet, ensuring a very high level of consistency across the entire site.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Pages are created using the same template and a shared stylesheet, ensuring a very high level of consistency across the entire site.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	CIM is so customizable and complex that it's impossible for a default template to provide accurate error suggestions. Labels and instructions are provided by and customized for the client and are assumed to be appropriate for the intended audience and to meet their institution's accessibility standards.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No relevant instance exists.
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)</p>	Supports/Not Applicable	Authentication is through the client's authentication process, which is assumed to meet accessibility standards.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>There are some instances where status messages are missing or not communicated to assistive technology. Impact severity: Minor.</p> <p>Exceptions are noted on internal CIM accessibility roadmap with a projected resolution within 12 months.</p>

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See previous section for details.
302.2 With Limited Vision	Supports	See previous section for details.
302.3 Without Perception of Color	Partially Supports	See previous section for details.
302.4 Without Hearing	Not Applicable	No relevant instance exists.
302.5 With Limited Hearing	Not Applicable	No relevant instance exists.
302.6 Without Speech	Not Applicable	No relevant instance exists.
302.7 With Limited Manipulation	Supports	Only standard keyboard interaction is required. Interactive targets are at least 24px by 24px, no large sections of repeated content are present; no time limits exist.
302.8 With Limited Reach and Strength	Supports	Only keyboard interaction is required.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Content is provided by the client and is assumed to be appropriate for the intended audience and to meet their institution's accessibility standards.

Chapter 4: Hardware

Notes: These criteria are all Not Applicable because CourseLeaf is not a hardware product.

Chapter 5: Software

Notes: These criteria are Not Applicable, as CourseLeaf is a web application that does not directly access platform accessibility services. However, notable criteria for authoring tools are briefly discussed.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes: Client-facing software has a limited number of trained users and a designated contact on both the client's and our sides. These users can access additional information through web-based documentation (there is a help link on every page) as well as personalized training and support via phone or webinar (organized through the appointed contacts). Web-based documentation also has an accessible PDF version available on every page, which can be downloaded or printed as desired.

In addition, documentation is created on a client-by-client basis for any custom development done for them. Leepfrog has dedicated Support and training teams available during business hours for all our clients every day of the year. Clients typically want us to be invisible to students and faculty; student- and faculty-facing support is handled by the clients and escalated to us as needed.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, phone support, online chat, or webinars.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is electronic. If desired, a print-ready version is available on every page. Also, support is provided via phone.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	VPATs and an Accessibility Statement are available upon request in an accessible format. Additional inquiries

Criteria	Conformance Level	Remarks and Explanations
		can be sent to accessibility@courseleaf.com .
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, phone support, online chat, or webinars.

Legal Disclaimer

CourseLeaf products are designed to ensure your content is universally available. This requires compliance with current accessibility standards for web-based applications and a commitment to ensuring content is usable for everyone, regardless of their level of visual, hearing, motor, or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to CIM functionality and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines or other institution-specific requirements may introduce some level of non-compliance.

To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information. LEEPfrog Technologies, Inc., makes no warranties that extend beyond the description contained herein. Any information given in this document does not constitute any warranty.

If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog at accessibility@courseleaf.com.