

Accessibility Conformance Report

Revised Section 508 Edition – Based on VPAT* Version 2.6, May 2026

Contents

General Information	2
Name of Product/Version	2
Report Date	2
Product Description	2
Contact Information	2
Notes	2
Evaluation Methods Used	3
Applicable Standards & Guidelines	3
Terms	4
WGAC 2.2 Report	4
Table 1: Success, Criteria, Level A	5
Table 2: Success Criteria, Level AA	14
Revised Section 508 Report	20
Chapter 3: Functional Performance Criteria (FPC)	20
Chapter 4: Hardware	21
Chapter 5: Software	21
Chapter 6: Support Documentation and Services	23
Legal Disclaimer	24

General Information

Name of Product/Version

CourseLeaf CLSS (Section Scheduler)/CL10

Report Date

May 2026

Product Description

CLSS is a web based, cross browser web application used to input, edit, validate, approve, and update the course offerings for postsecondary institutions.

Contact Information

Email: accessibility@courseleaf.com

Notes

This application is web-based. Beyond a computer (Windows, Mac, iPhone, Android), a modern browser (the last three released versions of Edge, Chrome, Firefox, or Safari), and input device(s) equivalent to a mouse and keyboard, no additional hardware or software is required.

Evaluation Methods Used

Every attempt has been made to ensure that this application is accessible to as many people as possible and supports all major browsers, operating systems, and assistive technologies.

Internal testing is completed annually using our default template with generic content. In addition, new elements are developed with accessibility in mind and are tested (internally and by clients) before being added to our core software. Finally, any client feedback on accessibility is evaluated and incorporated into our core software to benefit the entire higher education community.

We are also extremely lucky to have a very active accessibility community among our clients, and we take every opportunity to integrate any suggestions into our core software to benefit the entire community.

Where exceptions exist, impact severity and remediation timelines are provided. CourseLeaf uses the following Impact Severity Scale adapted from NYU's Digital Accessibility Office:

Impact Severity	Predicted Impact on Task Completion
None	Not likely to be noticed by user or affect task completion.
Minor	Likely to be noticed by user, but simple ways exist to overcome it; it is easy to remember, avoid, or get around. May marginally affect task completion.
Significant	Likely to heavily impact progress toward task completion. It is difficult to overcome and may require a backup, trial-and-error, guessing, or repetition of an action several times.
Critical	Likely to stop users from completing the task. No known alternatives to completing the task.

Applicable Standards & Guidelines

This report covers the degree of conformance for the following accessibility guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.2</u>	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The product's functionality includes at least one method that meets the criterion without known defects or provides equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WGAC 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Table 1: Success, Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No non-text content (beyond images and standard exceptions such as a logo and icons) is used. Text alternatives are provided where appropriate.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain any audio-only or video-only content by default.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain any audio-only or video-only content by default.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain any audio-only or video-only content by default.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	1) Some values within the Visualize chart are not communicated to assistive technologies. Impact severity: Significant. 2) Some checkbox groups do not have field sets, meaning the group label cannot be programmatically determined. Impact severity: Minor. 3) Some tables are missing captions/descriptions and/or properly associated column headers. Impact severity: Minor. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Pages are coded and displayed in the same logical order.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on sensory characteristics such as shape, color, size, visual location, orientation, or sound. Instructional text is Client-added content and assumed to meet Client's institutional accessibility standards.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Currently, there is one exception to this: 1) Some links have a blue color only, instead of additional styling such as an underline. Impact severity: Minor. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	CLSS does not contain any audio-only or video-only content by default.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	There are a few known issues where keyboard-only users cannot complete the same functionality as mouse users. Issues include: 1) Keyboard only users are unable to tab and enter on the Review link in the Validate modal. Impact Severity: Critical. 2) Keyboard only users are unable to reorder sections in Instances. Impact Severity: Critical. 3) Keyboard only users are unable to tab and enter on the Arrow buttons in the Codes Management. Impact Severity: Critical. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No keyboard traps exist.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not use character key shortcuts. CLSS is compatible with standard browser and operating system keyboard shortcuts.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain any audio or video content by default.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain any audio or video content by default.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	CLSS does not contain rotating or flashing images by default.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	There are minimal repeated blocks of content that would require a bypass mechanism. Skip links are provided on most pages, allowing keyboard users to move directly to the main content. In the limited instances where a skip link is not present, the amount of repeated content is minimal and does not substantially affect navigation.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Each page contains unique title providing context for its content in the default CLSS template.
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most interactive elements receive focus in a logical order. 1) When you press New in the Final Codes Management, the focus is not redirected to the input section. Impact severity: Significant. 2) On several pages, clicking and tabbing outside of the modal is possible. Impact severity: Significant. 3) In Workflow Designer, users are not redirected to the modal once it is opened. Impact severity: Significant. 4) On pages with large amounts of content, the lack of segmentation results in a long focus order, making navigation difficult. Impact severity: Significant. 5) In the Visualize modal, keyboard focus may be lost when navigating between certain elements, making it difficult for users to maintain context of the currently focused item. Impact severity: Minor. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Meaningful link text is used for the vast majority of default CLSS links. Clients can add links in parts of CLSS, and it is assumed client content meets institutional accessibility requirements. 1) The link text "this Wikipedia link" is non-descriptive and does not provide sufficient context about its destination or purpose. Impact severity: Minor. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	No functionality exists that uses multi-point or path-based gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Standard browser interactions are not altered unless dictated by best practices.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	No images of text are used, and where interface components with visible labels exist, the invisible label name contains the text of the visible label.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Application does not contain any functionality that can be operated by device or user motion.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Each page is tagged with its appropriate language.
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context is never changed upon an interface component receiving focus.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Changes to form fields or components are user-initiated and do not cause unexpected context changes.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only)	Supports	Help icons are consistently presented throughout CLSS.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Errors and warnings are presented to users in text. The text itself is customized by the client and is assumed to be appropriate for the intended audience and to meet the client's institutional accessibility standards.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Form labels and instructions are provided by the client and are assumed to be appropriate and meet institutional accessibility standards. 1) The Caution message in Scheduling Units and Room Overrides is visually clear but is not programmatically associated with the control. Impact severity – Significant. Exceptions are on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only)	Supports	CLSS section scheduling forms require a multi-step process, however it is usually essential that the information is re-entered. Users do have an option to copy previous sections from prior terms from the Framer, which may reduce redundant entry
<u>4.1.1 Parsing</u> (Level A) WCAG 2.0 and 2.1 – Always answer “Supports” WCAG 2.2 (obsolete and removed) - Does not apply Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0 and 2.1 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Semantic markup and WAI-ARIA are leveraged to ensure programmatically discernible roles, values, names, and relationships are available to Assistive Technology. 1) Toggle icons (eye visible/hidden and lock/unlock) provide clear visual state changes, but these state changes are not communicated to assistive technologies. Impact severity: Critical. 2) Some buttons or links lack clear and accessible names or contain redundant information. Impact severity: Significant. 3) Search and select elements use non-descriptive ARIA labels instead of properly associated labels, making their purpose unclear to assistive technology users. Impact severity: Significant. 4) Some elements with generic roles use ARIA labels that do not provide meaningful or appropriate accessible names, leading to unclear information for assistive technology users. Impact severity: Minor. 5) A non-interactive element is receiving keyboard focus without providing a clear interactive purpose. Impact severity: Minor. 6) Some modal dialogs do not have an accessible name or title, so screen reader users are not provided with a descriptive announcement when the modal is opened. Impact severity: Minor. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain audio-only or video-only content by default.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	CLSS does not contain audio-only or video-only content by default.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Orientation is not restricted.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	No input fields collect information about the user.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Most content meets required contrast minimums. 1) There are a few text components that do not meet the contrast minimum for text components. Impact severity: Minor. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Default CLSS template can be zoomed to 200% without loss of content or functionality.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	CLSS does not use images of text by default.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	1) When zooming to 200% (and resizing the browser window) or at 400% zoom, some page layouts have content that is overlapping or clipped, making it difficult to read and interact with. 2) When zooming and resizing the browser window, some tables do not reflow properly and become overly compressed, making the content difficult to read and interact with. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most CLSS interface components meet contrast requirements for non-text elements. 1) There are a few user interface components that do not meet the minimum contrast requirements. Impact severity: Significant. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Default CLSS template meets text spacing requirement, with no loss of content or functionality when spacing settings are changed to specified settings.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No relevant instance exists in CLSS.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The dashboard contains links to all admin screens, and a breadcrumb menu exists within the instances pages.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Headings and labels in CLSS describe the purpose of the content and interface elements.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All keyboard-operable user interfaces receive visible focus.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)	Supports	No components are hidden when keyboard focused, except for allowed exceptions.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)	Partially Supports	Most functionality that uses drag-and-drop can also be achieved with a single pointer without dragging, or with the keyboard. Two exceptions exist and are documented in 2.1.1 Keyboard (Level A). Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only)	Supports	Most target sizes meet 24 x 24 pixel requirements. 1) The checkboxes and radio buttons are less than the minimum requirement of 24 by 24px. Impact severity: Minor. 2) Some other interactive elements fall below the recommended minimum size and do not have adequate spacing. Impact severity: Minor. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Appropriate language tags are added to meet clients' customized needs. CLSS supports both page language attributes and language attributes for individual pieces of content as needed.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Pages are created using the same template and a shared stylesheet, ensuring a very high level of consistency across the entire site.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Pages are created using the same template and a shared stylesheet, ensuring a very high level of consistency across the entire site.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Error and warning verbiage is provided by the client and assumed to meet needs of intended audience and institutional accessibility requirements.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	No relevant instance exists.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)	Supports/Not Applicable	Authentication is through the client's authentication process, which is assumed to meet accessibility standards.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	1) Some status messages for saving, deleting, exporting, and applying are not consistently announced to assistive technologies, or are announced redundantly or unclearly. Users may not reliably know if actions have succeeded or failed. Impact severity: Minor. Exceptions are noted on internal CLSS accessibility roadmap with a projected resolution within 12 months.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See previous section for details.
302.2 With Limited Vision	Supports	See previous section for details.
302.3 Without Perception of Color	Partially Supports	See previous section for details.
302.4 Without Hearing	Not Applicable	No relevant instance exists.
302.5 With Limited Hearing	Not Applicable	No relevant instance exists.
302.6 Without Speech	Not Applicable	No relevant instance exists.
302.7 With Limited Manipulation	Supports	Only standard keyboard interaction is required. Interactive targets are at least 24px by 24px, no large sections of repeated content are present; no time limits exist.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	Only keyboard interaction is required.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Content is provided by the client and is assumed to be appropriate for the intended audience and to meet their institution's accessibility standards.

Chapter 4: Hardware

Notes: These criteria are all Not Applicable because CourseLeaf is not a hardware product.

Chapter 5: Software

Notes: These criteria are Not Applicable, as CourseLeaf is a web application that does not directly access platform accessibility services. However, notable criteria for authoring tools are briefly discussed.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes: Client-facing software has a limited number of trained users and a designated contact on both the client's and our sides. These users can access additional information through web-based documentation (there is a help link on every page) as well as personalized training and support via phone or webinar (organized through the appointed contacts). Web-based documentation also has an accessible PDF version available on every page, which can be downloaded or printed as desired.

In addition, documentation is created on a client-by-client basis for any custom development done for them. Leepfrog has dedicated Support and training teams available during business hours for all our clients every day of the year. Clients typically want us to be invisible to students and faculty; student- and faculty-facing support is handled by the clients and escalated to us as needed.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, phone support, online chat, or webinars.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is electronic. If desired, a print-ready version is available on every page. Also, support is provided via phone.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	VPATs and an Accessibility Statement are available upon request in an accessible format. Additional inquiries can be sent to accessibility@courseleaf.com .
603.3 Accommodation of Communication Needs	Supports	Support can be provided in many ways, including electronic or printed documentation, personalized training, phone support, online chat, or webinars.

Legal Disclaimer

CourseLeaf products are designed to ensure your content is universally available. This requires compliance with current accessibility standards for web-based applications and a commitment to ensuring content is usable for everyone, regardless of their level of visual, hearing, motor, or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to CLSS functionality and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines or other institution-specific requirements may introduce some level of non-compliance.

To the best of our knowledge, the information contained herein is accurate and reliable as of the date of publication; however, we do not assume any liability whatsoever for the accuracy and completeness of the above information. Leepfrog Technologies, Inc., makes no warranties that extend beyond the description contained herein. Any information given in this document does not constitute any warranty.

If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog at accessibility@courseleaf.com.